

Keith's story

Aged 38, Keith had a history of prolific offending and was sentenced for driving whilst disqualified and possession of cocaine. He was referred to Reset by his Offender Supervisor because he had housing needs, health and drugs issues, benefits issues and he needed to regain contact with his children, who were cared for by Social Services. His Reset Case Manager:

- Helped him make a homeless application to the council, which was successful, and to find temporary accommodation.
- Organised a visit to the consultant for an MRI scan to have proof of his epilepsy and helped him follow the doctor's advice to reduce his dosage of anti-anxiety medication.
- Negotiated with Social Services to get him back in contact with his children.
- Helped to rebuild trust between Keith and his mother, ex-partner and other members of his family.
- Gave him money management advice which enabled him to use his money more efficiently whilst on benefits.

As a result of this help, Keith became much more positive and confident and he was well on his way to living independently again.

“With the support from Reset I have found my feet within society again. I feel positive about the future.”

For more information and testimonials, visit our website or contact us.

We are passionate about making a difference to people's lives and the wider community. We will be glad to answer any queries and arrange a visit of the project and an assessment. We are available Monday to Friday 9am-5pm.

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Registered charity no. 1146481. Registered in England no. 793172.

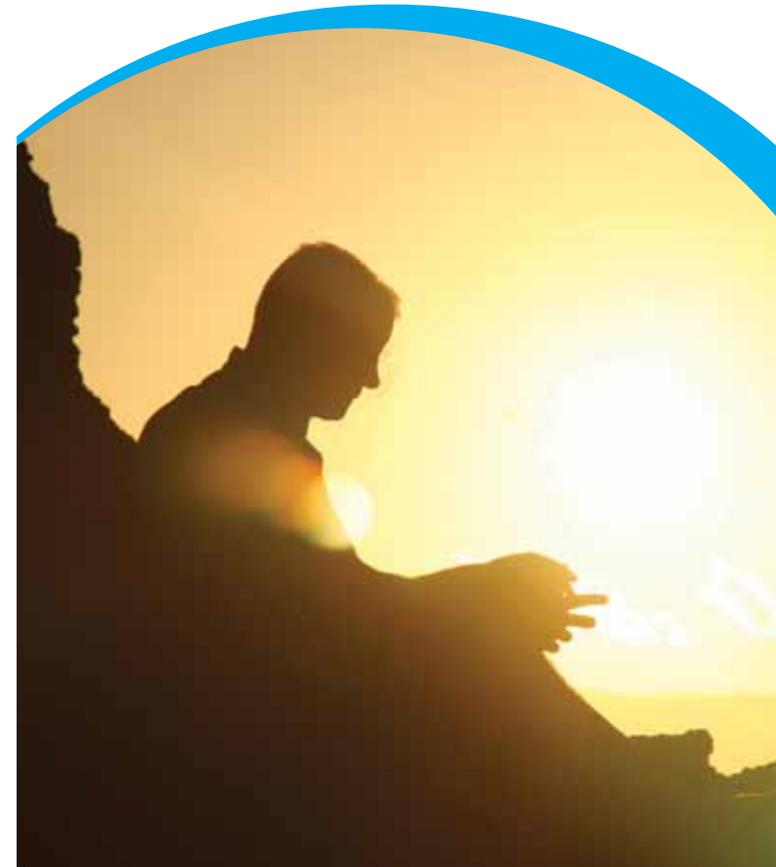
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Reset
KENT

*Helping offenders
start a new life*

08/12



Reset is a volunteer-led project that works in partnership with existing agencies to help offenders and ex-offenders become valued members of society. The initiative was developed in response to the challenges faced by many ex-prisoners when they try to begin a new life after release from prison, and to the high level of interest from numerous community organisations in helping with resettlement.

Reset aims to help ex-prisoners to:

- Meet basic needs such as accommodation.
- Become responsible members of the local community.
- Gain the skills necessary to support themselves and their families.
- Address their emotional and health needs, including combating addiction and improving mental health.
- Gain access to employment opportunities.

Where we work:

- in prisons and probation hostels (before release)
- through the gate (on release)
- within the community (after release).

The pathways to reducing re-offending

Research shows that re-offending can be reduced if prisoners on release get help with recurring problems such as homelessness, drug addiction and unemployment. Reset aims to help with the following pathways:

- Accommodation and Support
- Education, Training and Employment
- Mental and Physical Health
- Drugs and Alcohol
- Finance, Benefits and Debt
- Children and Families
- Attitudes, Thinking and Behaviour

To achieve these aims, we:

- Have a sound framework of quality management.
- Have carefully negotiated agreements with our partner agencies.
- Offer structured training and development for volunteers.
- Deploy volunteers who are co-ordinated by a Project Manager and Case Managers.
- Have a Steering Group made up of people who have a wide range of relevant experience.

A number of organisations – both statutory and voluntary – are already working in this field but there is still a great deal of unmet need. Reset aims to link with existing services and fill gaps rather than duplicate them. We have established strong links with Police, Probation and the Prison Service.

Reset is an initiative that brings together people from homelessness charities, mental health and addiction organisations, educators, employers and many ordinary members of faith and community groups.

